



Changes to cash payments via DEFT

From Friday, 29 April 2022, we'll no longer be accepting cash payments via DEFT at Australia Post outlets.

Do these changes affect me?

These changes will impact you if you pay your rent, strata levies, insurance premiums or other DEFT bills via cash at Australia Post.

What alternate payment options are there?

The payment methods available are determined by your DEFT reference number (DRN) and depend on what your biller accepts:

- Credit, debit card or bank account
- BPAY®
- In person via EFTPOS or cheque at an Australia Post outlet
- By mail.

How can you continue to pay at Australia Post?

You can continue to visit Australia Post outlets to make DEFT payments via EFTPOS or cheque.

Need help? Phone 1800 672 162 or visit deft.com.au/change for more information.